



# SYSTIMAX® Structured Connectivity Solutions

## Extended Product Warranty and Application Assurance Program

### Limited 20-Year Warranty

This warranty applies only to Avaya's SYSTIMAX Structured Connectivity Solutions (SCS) purchased and used in the United States of America and registered with Avaya as evidenced by a numbered Registration Certificate issued by Avaya. The SYSTIMAX SCS installation must be entirely composed of Avaya's SYSTIMAX SCS certified end-to-end channel of products.

Avaya offers to the end-user of registered SYSTIMAX SCS the following Extended Product Warranty and Application Assurance.

### What Is Covered?

The Extended Product Warranty covers product defects for all passive Avaya manufactured SYSTIMAX components. Passive components are defined as those exhibiting no gain or contributing no energy. Avaya warrants, from the date a Registration Certificate is issued by Avaya to the end-user, the following:

- 1 that the passive products that comprise the registered SYSTIMAX solution will be free from manufacturing defects in material or workmanship under normal and proper use;
- 2 that all SYSTIMAX approved passive cabling products that comprise the registered SYSTIMAX solution exceed the specification of TIA 568-A and exceed ISO/IEC 11801 standards and will conform to the performance specifications of the current SYSTIMAX SCS Performance Specifications in effect at the time the Registration Certificate is issued;
- 3 that the installation will exceed the insertion and return loss, attenuation and near end crosstalk (NEXT) requirements of TIA 568-A and the ISO/IEC 11801 standards for cabling links/channel configurations specified in these standards;
- 4 that each SYSTIMAX SCS exclusively composed of SYSTIMAX OptiSPEED™ passive products, end-to-end, is capable of delivering up to 1.25 Gigabaud in accordance with the application standards;
- 5 that LazrSPEED™ solution is certified to support 10 Gb/s applications which use 850 nm transceivers for serial transmission at distances up to 300 meters;
- 6 that each SYSTIMAX SCS channel exclusively composed of SYSTIMAX GigaSPEED® passive products, end-to-end, is capable of delivering 1.2 Gb/s to the workstation in accordance with application standards; and
- 7 that each SYSTIMAX SCS channel exclusively composed of SYSTIMAX PowerSUM passive products end-to-end is capable of delivering 1.0 Gb/s to the workstation in accordance with application standards.

This extended Product Warranty is applicable to the SYSTIMAX SCS only on the original site of installation. Under the Extended

Product Warranty, Avaya will either repair or replace the defective product itself at Avaya cost. And in the U.S.A., Avaya will pay an Authorized Avaya Reseller for the cost of labor to repair or replace any such defective product on behalf of Avaya.

### Application Assurance

Application Assurance covers failure of the SYSTIMAX SCS to operate the application(s) which the system was designed to support, as well as additional application(s) defined below. Avaya warrants that the registered SYSTIMAX SCS will be free from failures which prevent operation of the specific application(s) for which the original SYSTIMAX SCS was designed.

The Application Assurance Program also covers the following additional applications:

- 1 those identified in the current (at the time of installation) SYSTIMAX SCS Performance Specifications; and
- 2 in accordance with application standards specifications, any applications introduced in the future by recognized standards or user forums that use TIA/EIA 568-A or ISO/IEC 11801 components and link/channel specifications for cabling.

### For How Long

For twenty years from the date of issuance of the Registration Certificate or installation, whichever is earlier.

### What Avaya Will Do

After all potential causes of the application failure which are not SYSTIMAX SCS related have been investigated and ruled out by the end-user, the end-user must notify the installer (either Authorized Avaya Reseller or Avaya) for action. If the Authorized Avaya Reseller is unable to resolve the problem, the Reseller shall refer it to Avaya which will determine a resolution to the claim.

### Who Is Covered

This Limited Warranty shall be for the benefit of the person or entity to whom the Avaya's SYSTIMAX Registration Certificate is issued and any successor in interest to the site in which such System was originally installed by Avaya or an Authorized Avaya SYSTIMAX Reseller.

If Avaya repairs the product, it may use new or reconditioned replacement parts. If Avaya chooses to replace the product, Avaya may replace it with a new or reconditioned one of the same or similar design. Any such repair or replacement will be warranted for either (a) 90 days or (b) the remainder of the original 20-year warranty period, whichever is longer.

### Limitations

Except as specifically set forth herein, Avaya, its affiliates, suppliers, and authorized resellers make no warranties, express or implied, and specifically disclaim any warranties of merchantability or fitness for a particular purpose. Avaya will not pay for loss of time, inconvenience, loss of use of the Avaya product, or property damage caused by the Avaya product or its failure to work, or any other incidental or consequential damages.\*

Repair or replacement of the Avaya product by an Authorized Reseller or Avaya is your exclusive remedy.

### What This Warranty Does Not Cover

The warranty does not cover any defects in the design or installation of the cabling system which results from failure to comply with Avaya design guidelines and/or installation procedures. Avaya shall not be responsible under this Extended Product Warranty for the removal and installation of the part or Product except for related and Avaya-approved labor costs, however, in no event shall Avaya be responsible for the alteration, removal, replacement, or relocation of items not purchased from an Avaya Distributor or Authorized Value Added Reseller. This warranty also does not cover defects resulting from events outside Avaya's control, including accidents, damage while in transit, alteration, unauthorized repair, failure to follow instructions, misuse, fire, flood, acts of God and use outside of the United States. This warranty shall be automatically terminated and null and void upon removal of the cabling system from the site of original installation.

This is the only warranty on Avaya's SYSTIMAX SCS product and it sets forth all of Avaya's responsibilities regarding Avaya's SYSTIMAX SCS product. There are no other express warranties made by Avaya.

### \*State Law Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts or exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

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